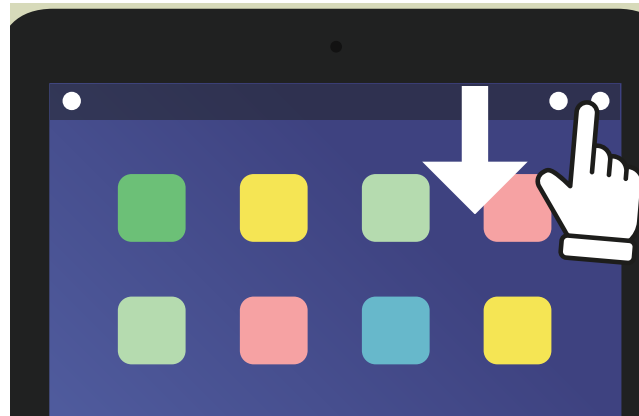


Basic iPad Troubleshooting Tips

Adding Apps:



No Sound:



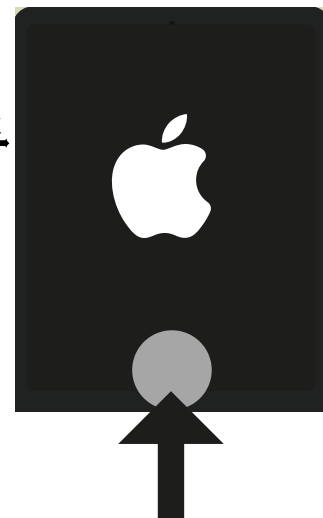
BELL IN CONTROL CENTER

STUCK HEADPHONE JACK

VOLUME BUTTONS

Reboot: IPAD NOT ACTING NORMAL
OR FREEZES

**HOLD HOME BUTTON AND
LOCK BUTTON UNTIL
YOU SEE THE APPLE LOGO**



Reset: NO APP KIOSK
CAN'T GET INTERNET CONNECTION
REBOOT DID NOT WORK

SETTINGS

GENERAL

SCROLL ON RIGHT SIDE

TRANSFER OR RESET IPAD

ERASE ALL CONTENT AND SETTINGS

CONTINUE OR RESET

Broken: PUT IN A TICKET FOR BROKEN IPAD

Missing: CALL 25000 HELP DESK ASAP

Quick Fixes: APPLE BYTES VIDEOS

Resources: VCS APPLE WEEBLY